



EXPLORE. LOVE. SHARE.

Check In Time:

4:00 PM

Check Out Time:

10:00 AM

Reservation Policy

I. Late check-out fee of \$20.00 per person before 12:00PM (noon). After noon, guest(s) must vacate room and the credit card on file is immediately charged ONE night's rate + HST (13%). Fee is non-refundable nor negotiable.

II. Acceptable forms of payment: cash (CAD & USD), MasterCard and VISA. Should the guest book using someone else's credit card please e-mail the hotel to retrieve an authorization form prior to check -in.

III. FULL payment required upon check-in.

IV. Guest(s) are required to present government-issued photo ID at check-in. Accepted forms of ID include: passport, driver's license, permanent resident card, citizenship card, and/or birth certificates. Health cards and student ID are not accepted.

V. All damages not reported upon check-in (15 minutes) are the responsibility of the guest(s) residing in that room. Damages will be charged to the credit card on file.

VI. Failure to comply with alcohol and drug policies as directed by security will result in immediate removal from premises, no accommodation refund, and guest(s) potentially banned from future returns.

VII. Smoking is permitted on the roof top patios found on 4th, 5th, and 23rd floor. A fine of \$500 will be incurred by guests that smoke in their rooms and unit.

VIII. Fee for lost key: \$40.00.

IX. Fee for lost parking/accessible pass: \$40.00.

X. Fee for parking: \$15.00. First come, first serve- there are limited spaces

Visitor Policy:

I. Guest(s) may not check-in visitors after 11:00PM.

II. Guest(s) residing in dorm rooms are prohibited from permitting visitors in the sleeping quarters of their unit. All visitors must remain in kitchen/common areas.

III. No visitor is permitted to stay the evening. Fire code states ONE patron per bed.

Cancellation Policy:

I. Hotel requires 24-hour notice (4:00PM day prior to check-in); unless otherwise arranged by hotel management prior to arrival. A "No-Show" equal to one night's fee +HST will be charged non-refundable rates will be charged the full amount in case of no show.

II. Failure to provide valid credit card at check-in will result in accommodation cancellation.

III. All cash transactions are non-refundable.

IV. All Monthly Guests please refer to "Short-Term Monthly Application" for cancellation policy.

We look forward to your stay! For further inquiries please contact 416-977-2320/ 1-800-268-4358/ hotel@neill-wycik.com

» **Room Policies: Single Private Room (6/21/18 - 6/25/18)**

Cancellation Policy

Cancellations must be made at least 1 days prior to the start of your reservation.

» **Room Policies: Twin Private Room (6/20/18 - 6/25/18)**

Cancellation Policy

Cancellations must be made at least 1 days prior to the start of your reservation.